

INFORMATION FOR WINTER CAMPERS

Welcome to this year's winter camping season. We urge you to read through this document for important information that will help make everyone's winter camping experience enjoyable and stress-free.

Winter Camping Dates

- Winter camping starts on October 2nd and ends on May 1st.
- If your assigned winter site is vacant prior to October 2nd, you may move onto your site up to 14 days prior, provided you occupy your RV unit for the period of time from the date you move onto your site until October 2nd. Exceptions may be considered at the discretion of the Resort Manager.
- Members have up to 14 days from October 2nd to place their units on their winter site. Failure to inform the office of reasons for any delays will result in forfeiture of the winter site.
- Your winter camping site must be fully vacated no later than May 1st. Should the RV Storage Compound be inaccessible to members due to late snow melting, you must book and pay for a tow-off to be performed by Resort Staff when road conditions permit.

Resort Access and Hours of Operation

- Immediately after the September long weekend, Resort Staff is reduced and the office is closed on Sundays.
- The office is open Monday through Saturday from 8:00 am to 4:00 pm, closed for lunch between 12:00 pm and 1:00 pm.
- Maintenance and Housekeeping staff are on site daily from 8:00 am to 4:00 pm and contact may be made with them via the gate intercom at the Resort entrance or through the office.
- No Staff is on duty between the hours of 4:00 pm and 8:00 am the following day, therefore Members are required to be self-reliant during these hours.
- The gate intercom is monitored between the hours of 4:00 pm and 8:00 am the following day **for emergency situations only**. During this time Members are required to have their gate cards with them for access to the Resort and are responsible to provide access for their guests. Please **do not** ask your guests to use the gate intercom during these after-hours times.
- The Resort roads within the winter camping grid are plowed during the winter. All other roads, including access to the RV Storage and ATV/Secondary RV Storage are not plowed.

Winter Camping Rules and Regulations

- All RV units must be **backed** into the site and be placed on the **gravel site pad only**.
- All RV units must have Membership Numbers displayed.
- Members wishing to have their RV unit towed onto the site by Resort Staff must book and pay for the tow-on service through the office. Registering for winter camping does not automatically book a tow-on to a site. **NOTE:** Tow-on services are **not** available after October 13th.
- **All utility trailers, motor vehicles, tents and picnic shelters must be placed on the gravel site pad only**. Please ensure the site you choose for winter camping will accommodate all your winter camping items on the gravel site pad.
- No cords, lights, ropes or cable may be attached to trees or other growing vegetation.

- Members must book a site plow (or plow their own site) at least once per month during the winter in order to guarantee access to their winter site. Sites that are not plowed throughout the winter will not be plowed later in the season due to the increased risk of damaging the plowing equipment. Please call the office to check on snow conditions and if your site requires a plow before coming out to camp.
- ATVs must idle from the camping site in and out of the Resort and are not be used as general transportation within the Resort. Abuse of this privilege will result in the Member having to trailer the ATV in and out instead of driving it from the site. The ATV route to get in and out of the Resort is through Hemlock Crescent, site number 8.
- All garbage is to be deposited in the green steel bins provided **not** in the comfort stations.
- Power at your site must be disconnected when you have finished your stay at the resort, either by unplugging everything from the site power outlet or turning the breaker(s) off on those sites so equipped.
- Be courteous to other campers when using common facilities. Share the Lodge with other Members and parents must ensure their children act responsibly while in the Lodge. The winter hot tub is not to be monopolized by children and the courtesy of usage must be shared with adults. Remember that Resort policy prohibits children under the age of 8 from using the hot tubs.

Winter Camping Registration

- A daily sign-up sheet for winter camping is located in the Lodge by the front door. Members are required to register each day that they stay overnight in the Resort (cabins included). These nights need to be recorded before the end of each month as this information is recorded for that month's information at that time. Days camped within the true winter camping season (December 21st to March 21st) are used to determine seniority and eligibility for the following year's site allocation. It is important to self-register for all nights camped from October 2nd to May 1st as this information is also used for the following year's site allocation criteria.
- Members who register for winter camping must camp a minimum of ten nights during the period from October 2nd to May 1st, including one night between December 21st and March 21st in order to be eligible to participate in the following year's winter camping program.
- Members who do not meet the minimum night requirement, or who apply after the posted application deadline which is Monday of the August long weekend, may be permitted to participate in the following year, provided the total number of designated winter sites will not be exceeded (185) and a fee of \$200 plus GST is paid.

Winter Camping Services

Site Plowing – While the main roads throughout the Resort are plowed on a regular basis, individual sites are not. Members wishing to book a site plow must call between 8:00 am and 4:00 pm **the day before** arrival at the Resort. As noted in the Rules and Regulations above, sites which have not been plowed all winter will not be plowed later in the season if there has been significant melting and freezing.

Propane Filling – Propane is filled only once per day between 1:00 and 2:00 pm. Members must pay for the propane fill at the office, obtain a tank tag and drop the tank at the propane refill station located beside the Maintenance building. On Sundays, when the office is closed, call the Maintenance Department on the gate intercom between 1:00 and 2:00 pm if you require propane

filling. For Member's convenience, propane tank tags may be purchased at the office in advance. During cold weather, check your propane level often.

Emergencies – Should an **emergency** situation occur after business hours, use the gate intercom at the front entrance to the Resort (located on the side of the gate house) or call 403-846-7775. If medical assistance is required, please call 911 and meet them at the front gate with your gate card to give access to responders. To have an after-hours **emergency** message delivered to someone staying in the Resort, call the RCMP at 403-845-2881 and they will contact the custodian at his residence.

Should your power go out, your propane run out or your furnace quits, the Lodge is open 24 hours per day for your convenience. A book containing the breaker panel locations is in the Lodge next to the registration book. Members are urged to check where their breaker is located as there is no maintenance staff working at night. There are RV repair companies in Rocky Mountain House who provide mobile service if necessary. **Due to liability concerns, Wilderness Village Staff are not permitted to repair RVs, sweep snow off RV units or plug in unattended RV units.**